Privacy

Homeconnexions Estate Agents Limited is committed to protecting your right to personal privacy. That is why we have drafted this notice to explain how we will use your personal details. This Policy also explains the choices that you can make about the way your information is collected and used.

By submitting personal details to us, you are deemed as agreeing to use of these details as described in this Policy. Should you have any questions however, please feel free to direct these to <u>sales.glasgow@homeconnexions.co.uk</u>

What type of information we collect

In order to view a property, home report or schedule, we only request your name, telephone number and email address in order to contact you with regard to the property you have expressed an interest in.

The Way We Use Information

We will not use your name, telephone number and email address for any other reason than to phone or email you in reference to the property you have expressed an interest in. We will not phone you or email out details of other properties, unless you have expressly asked permission for us to do so.

Unsubscribe / Delete

You have the right to access personal data which you have submitted to us. We give you the following option for managing or removing your information from our database :Send us an email: at <u>sales.glasgow@homeconnexions.co.uk</u> with your name and clear instructions on what you would like us to do. Send us mail: at Homeconnexions Estate Agents Limited, 184 Fenwick Road, Giffnock G46 6XH. Please include your name and clear instructions on what you would like us to do.

Our Privacy Practices with Third Parties

It is our policy to only disclose information to third parties under the following circumstances:

- a. As required by law
- **b**. When explicitly requested by you

c. When required to deliver products or services requested by you. We may share aggregate, nonpersonally identifiable information about our users with advertisers, business partners, sponsors, and other third parties. Subject to the above three circumstances, we do not provide any identifiable personal information to any third party for any purpose whatsoever. For example, we may tell a business partner the number of men and the number of women that have viewed our schedules, but we do not disclose anything that could be used to identify those individuals. Access by our employees and agents to your personally identifiable information are only on a need to know basis on the understanding that this is confidential business information.

d. All of our third parties, ie our mortgage advisors, solicitors and surveyors are all GDPR compliant, and will not share your personal date with any other person or company, without your express permission.

Our Commitment to Data Security

We take reasonable precautions to keep your personal information secure. We have put in place appropriate physical, electronic, and managerial procedures to safeguard the information we collect. We cannot guarantee the security of any information you disclose online, and you do so at your own risk.

Changes in Our Policy

We reserve the right to change or remove this Privacy Policy at our discretion. If we decide to change our Privacy Policy we will post those changes here. We encourage you to visit this area frequently so as to stay informed. If there is any material change in the type of information we collect, we will obtain your permission before we attempt to collect the additional personal information. We will not make any changes that allow us to give personal information to a third party without obtaining permission from you first.

Your Consent to this Privacy Policy

By obtaining Homeconnexions schedules, or home reports, you signify your agreement to be bound by the Homeconnexions Privacy Policy, and that you give us permission to contact you.

By arranging viewings or a valuation with Homeconnexions, you signify your agreement to be bound by the Homeconnexions Privacy Policy, and that you give us permission to contact you.

In relation to your dealings with us, until you express you do not want to be contacted furthermore, you agree with the terms in this Policy.

How to Contact Us

Should you have any questions or concerns about this Privacy Policy or the collection of information, please e-mail us at <u>sales.glasgow@homeconnexions.co.uk</u> Please note: The laws and regulations in different countries impose different (and even conflicting) requirements on the Internet and data protection. We are located in the UK, as are the servers that make this site available world-wide. Scottish law governs all matters relating to this site. If you are located outside of this country and you contact us please note that any information you provide will be transferred to the UK and by submitting the information you authorise this transfer.

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